

RETURNFORM



Recipient / Empfänger

Dee Luxe Sportartikel Handels GmbH
Businesspark Langkampfen
Sportplatzweg 5a / Gate 5 and 7 6336 Langkampfen
Austria
VAT No: ATU 56203101

Contact Information:

Phone: +43 (0) 5332/93081
Email: info@firstdegree.at
Internal Info: Retoure / Rekla

Note: In the event of a wrong delivery, we can only accept unused products for return.

Instructions: To return an item, please follow these steps carefully.

- 1. Complete this form:** Ensure all necessary details are filled out accurately.
- 2. Pack the items:** Include this form in the package with the item(s) you wish to return.
- 3. Send the package:** Use the provided address above to ship the package back to us.

If you wish to exchange an item, please place a new order on our online shop after completing the return process.

Customer/Sender Information: (IMPORTANT: MUST BE COMPLETED)

Name:

Address:

City:

Country:

Order Number:

Email Contact:

Date (DD-MM-YYYY):

Phone Number (optional):

Size	Item	Color	Quantity	Reason (1-4)*

*Reason for Return: (1) Wrong item received, (2) Item damaged/defective, (3) Not as described, (4) Other (please specify)

Thank you for your cooperation and supporting the INDEPENDENT BIKE SHOE BRAND.

If you have any questions, feel free to contact us via the provided phone or email address.